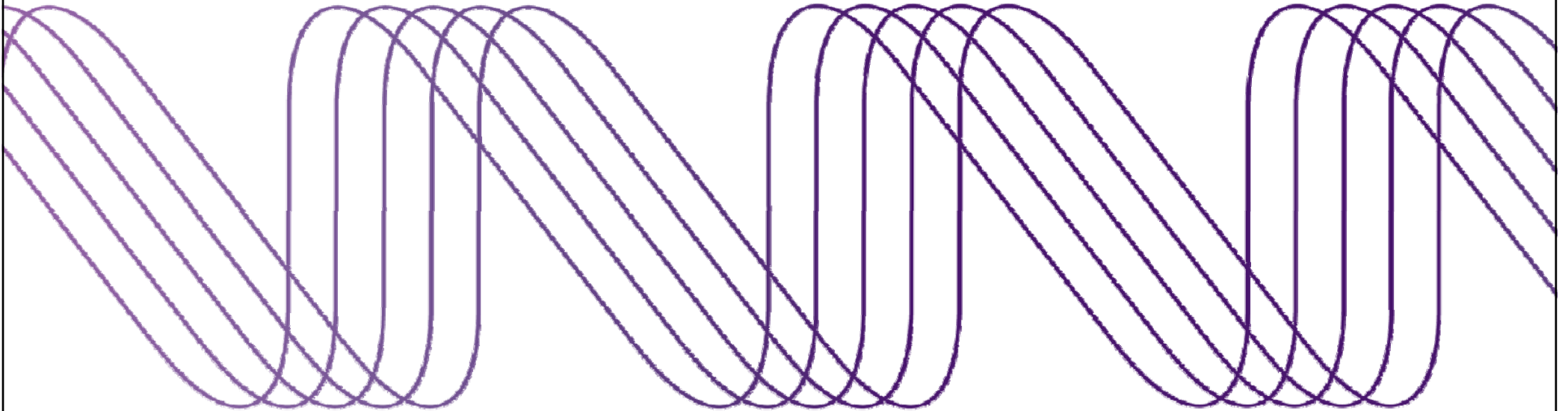

Blackboard Collaborate Quick Guide

For Participants



Before you join the meeting:

Location: Where are you? A quiet room or a shared office? How can you minimise distractions & potential interruptions around you (phone, colleagues etc.)?



Equipment: You will need a headset (headphones and microphone) to listen to & talk in the session. Don't use built-in microphones or speakers (built into laptops or webcams) - this creates echoing, feedback & will spoil the session for others.

Test Blackboard Collaborate

Blackboard Collaborate works on most machines, in some cases you may experience network firewall issues that restrict your ability to participate.

Check your settings at <http://tinyurl.com/3gotox5>

Contact Netskills if you experience problems

Arriving at the meeting:

Join the meeting: use the link you have been given for the session & sign in at least 10 minutes early to check your equipment works.

Sign in: Use your name & organisation, e.g *Lisa Vincent (JISC Netskills)*

Connection Speed: Select the correct internet connection speed for your session, this affects the quality of the session.

Configure your headphones & microphone:

Tools>Audio>Audio Setup Wizard

Meeting Etiquette: The moderator will explain how to ask questions (chat/raise hand/mic) & who to contact if you have any technical problems during the session.

Troubleshooting:

Microphone/Audio problems: Check connections & go through the Audio Setup Wizard:

Tools>Audio>Audio Setup Wizard

Breakup in sound, video or whiteboard: Check that your connection speed is set correctly:

Edit>Preferences>Session>Connection

5 Ways to prepare for your Blackboard Collaborate Session

It's 10 minutes before your session starts; you are in a quiet office, you have a cup of coffee and you have just logged in. Follow these 5 simple tasks in preparation for your Blackboard Collaborate session!

1. Configure Audio Equipment

Tools>Audio>Audio Setup Wizard

Or use the icon at the top of the Audio & Video window

2. Test Your Microphone

If intend on using your microphone in the session, you might want to test it out before the session starts.

To use the microphone, click the *Talk* button **once** to switch ON, click again when you have finished to switch OFF

3. Moderators & Participants

People running the session are Moderators and people attending the session are Participants.

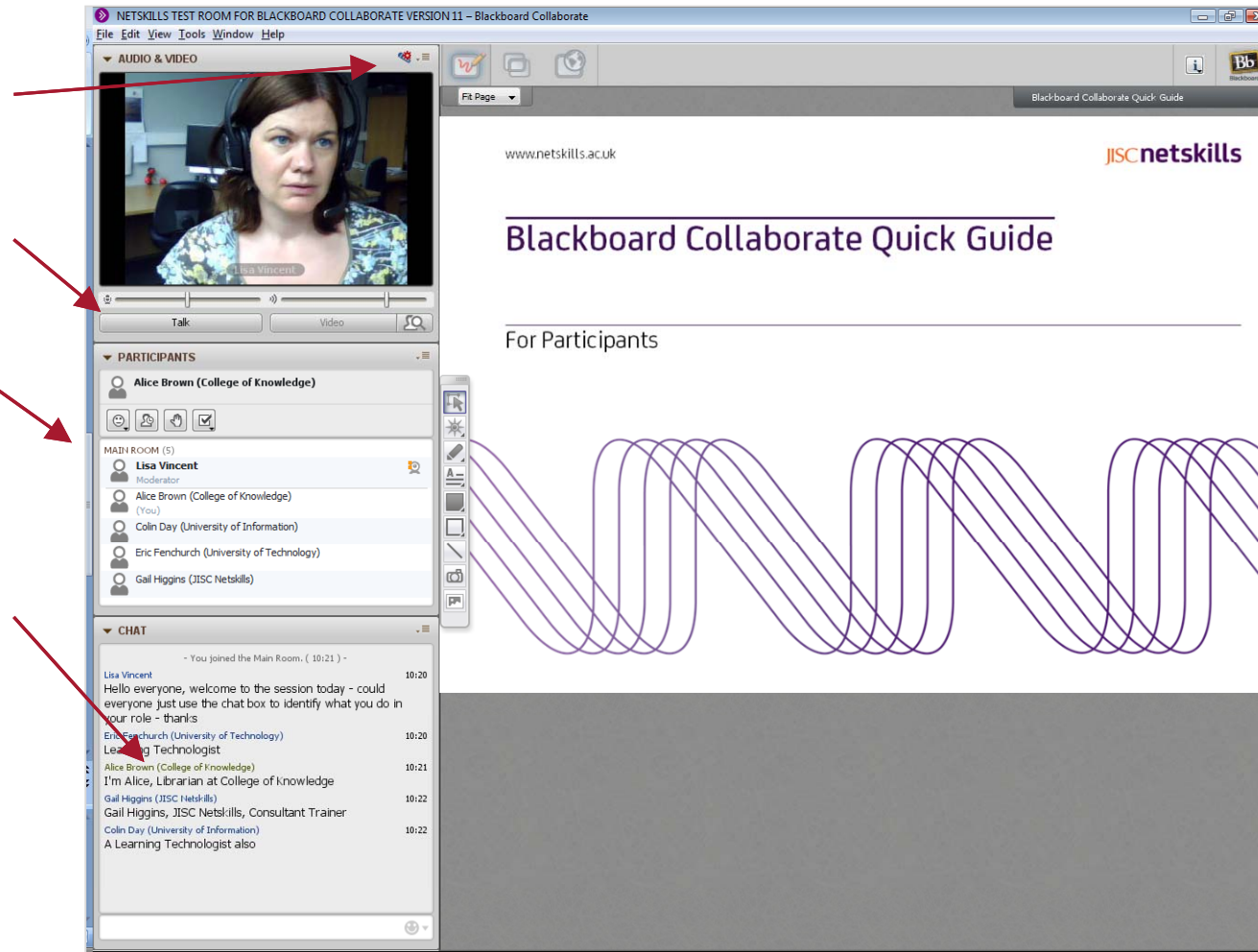
4. Send text-chat messages

Send to the entire group: type your message in the box and press return.

Send a message to an individual: double-click their name in the participant list, and text-chat through the new tab at the bottom of the chat panel.

5. Adjust the layout

Each panel (Audio, Participants, Chat) can be dragged and dropped on your desktop (or across multiple monitors) and adjusted to suit you. Return to the original layout: *View > Restore Default Layout*



Quick Guide for Participants: Blackboard Collaborate

Need a quick orientation of Blackboard Collaborate, or just a refresher?

This 10 step tour of the Blackboard Collaborate screen will ensure that you are up to speed with the most useful tools as a participant.

Participants

Who's here & what can I do?

1. People who run the session are Moderators and people who attend the session are Participants.
2. If you use the microphone, webcam, chat, application sharing, whiteboard – an icon will appear next to your name (visible to all)
3. Some permissions may have been switched off by the Moderator.
4. The buttons next to your name in the Participant window allow you to interact:
 - *Emoticons*
 - *Step Away from the session*
 - *Raise hand (to ask a question)*
 - *Vote (YES/NO, A-E)*

Chat

Comment & ask questions (via text chat)

5. The main chat area displays all messages (sent by you and others)
6. Send a message to everyone, type in the box and press return.
7. Send a message to an individual: double-click their name in the participant list, and text-chat through the new tab at the bottom of the chat panel.

Audio

Settings for listening in & talking out loud

8. Click *Talk* to switch your microphone on, when you have finished, click again to switch off.
9. Adjust the microphone and speaker levels by using the controls above the *Talk* button.

Whiteboard

Joining in with the session

10. If you are invited to contribute to the whiteboard, use the tools to the left, remember your annotations can be seen by everyone.

Top Tips

Save a copy of the presentation:

File > Save > Whiteboard > All Pages

Save as .pdf or .png

Change the layout of your screen

Drag, drop or stretch each panel to suit you

To return to original layout: *View > Restore Default Layout*

Sign out of the session:

File > Exit

Further Information:

A recorded orientation is available from Blackboard Collaborate at: <http://www.brainshark.com/blackboardinc/vu?pi=zGzYw5XBz35Sgz0>